

# CALTEX PETROLEUM

## EGIS Customer Reference Story



### Customer Positioning

Chevron South Africa are the brand manufacturers and distributors of Caltex products. Chevron SA distribute their petrol and associate products to 37 depots around the country and in Botswana, Swaziland, Lesotho and Namibia. This distribution is managed centrally with customers continuously asking for copies of their proof-of-delivery (PODs) receipts. Prior to the implementation of the PaperTrail solution, copies were sourced manually from each depot with much delay and expense to Chevron. Once found the copies were manually printed to paper and faxed or surface Mailed to the requesting customer, depot or 3<sup>rd</sup> party trading partner.

### The Solution Description

PaperTrail allows all business documents such as PODs to be stored electronically for fast and accurate search and review, once the request documents are retrieved electronically they are distributed via email to the requesting Caltex trading partner timeously.

PaperTrail's strong reporting tool allows Caltex management to, at any frequency (time of day) report on which trading partners signed PODs have not been uploaded into the system, thus proactive reporting allows for better administration and ensure timeous debtors cycle without delays.

### Reference Story Fast Facts

#### Solution Components

PaperTrail.Web  
version 7.0

Band-IT indexing  
and Capture Tool

#### Solution Benefits

More efficient  
Administration

No missing  
documents

Timeous Reporting  
reducing  
Debtors cycle

Easy integration  
with SAP ERP  
system

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Chevron Refinery also uses PaperTrail for electronic document storage and retrieval, particularly for accessing of material safety data sheets and other critical documents concerned with refinery processes.

Chevron Logistics division also rely on the PaperTrail solution for all documentation storage and reporting, where documents are required for submission to S.A. Revenue Services Customs and Excise Department of transactions relating to the export of petroleum and associated products delivered outside the borders of South Africa.

Further reference information may be sourced from:

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