

PARMALAT

EGIS Customer Reference Story



Customer Positioning

One of South Africa's much loved and trusted house hold brands Parmalat have been using PaperTrail.Web effectively and most of all to their business benefit, where their return on investment after implementing PaperTrail boasted a R90 million savings in the last 5 years of implementation. Parmalat manufacturers and distributes 682 different diary based products throughout Southern Africa (SADC) daily.

The Solution Description

PaperTrail allows all business documents such as PODs, Credit Notes and Load Documents to be stored electronically for fast and accurate search and review, once the request documents are retrieved electronically they are distributed via email to the requesting Parmalat trading partner timeously

PaperTrail's strong reporting tool allows Parmalat management to, at any frequency (time of day) report on which signed PODs have not been uploaded into the system, thus proactive reporting allows for better administration and ensure timeous debtors cycle without delays

Reference Story Fast Facts

Solution Components

PaperTrail.Web
version 7.0

Band-IT indexing
and Capture Tool

Solution Benefits

More efficient
Administration

No missing
documents

Timeous Reporting
reducing
Debtors cycle

Easy integration
with ERP system

NOTICE

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Parmalat also uses PaperTrail for electronic document storage, retrieval and receipts, particularly for accessing of ingredients used in various products. This includes related data sheets and other critical documents concerned with production processes. The one-to-many and many-to-one relationship between ingredients and products make simple for Parmalat and its team to locate important documents when needed

Parmalat also rely on the PaperTrail solution for documentation storage in other departments, where documents are required for Human Recourses and where some of the management team need to search of information based on content stored inside documents such as supplier contracts and related emails. Included in this are physical documents that have been scanned and OCR'd.

Further reference information may be sourced from:-

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